



## CE351 Transportation Systems: Planning and Design

TOPIC:

**Level of Service in Highways**

# Outline

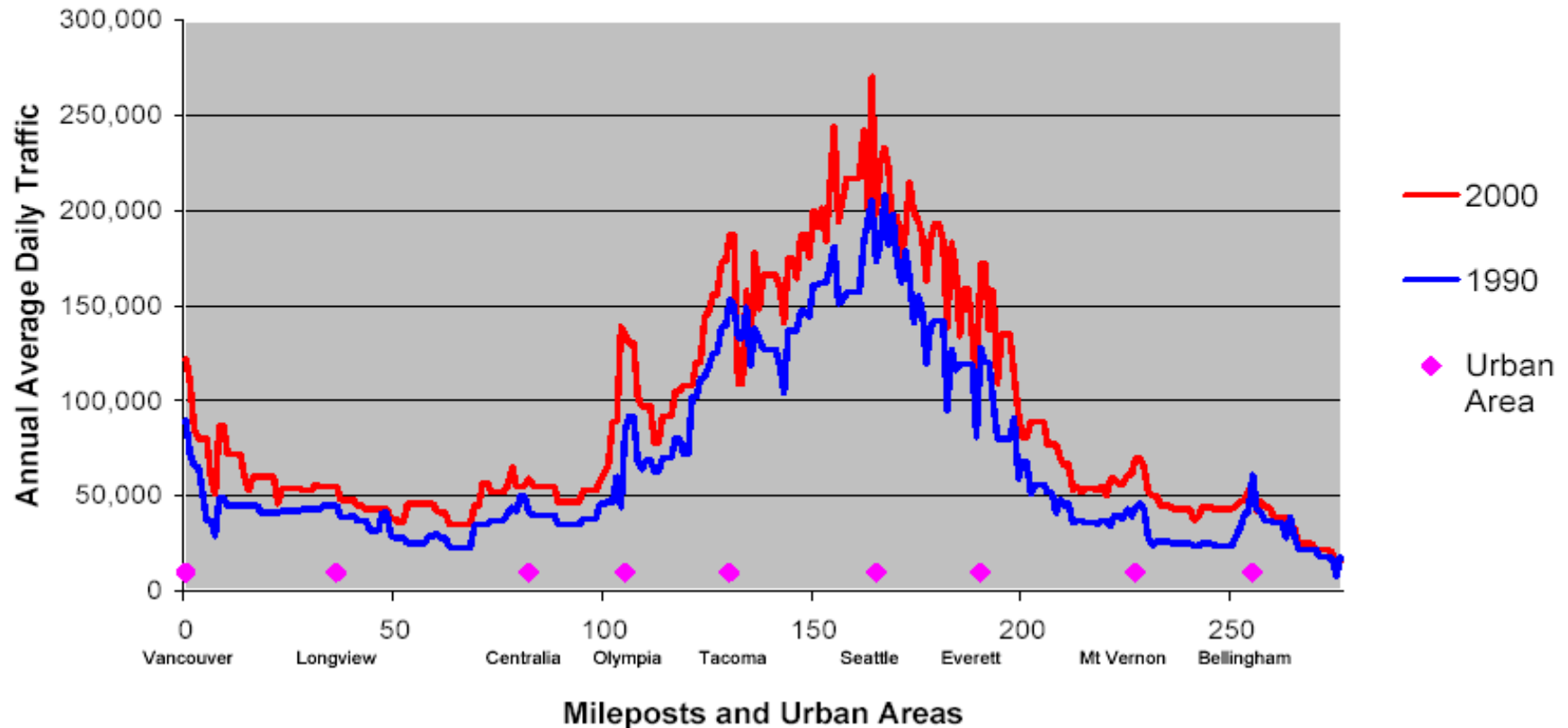
1. Definitions
2. Level of Service (LOS)
  - Traditional concept
  - New concepts (under research)

# LEVEL OF SERVICE CONCEPT

- **Highway Capacity and Level of Service Analysis**
- Seek to measure Highway Performance (Congestion). Needed for:
  - Highway construction
  - Congestion relief

# I-5 Average Daily Traffic

Interstate 5 - Oregon to Canada  
Traffic Volume Comparison - 1990 and 2000



# LEVEL OF SERVICE CONCEPT

## COMPLEX ISSUE

- Wide variation of highway conditions:
- Different roadway types (Freeway, multilane, etc.)
- Number of lanes and width of lanes
- Vehicle mix (cars vs. trucks)
- Shoulder widths
- Temporal variation in traffic flow over the day and over the peak hour

# LEVEL OF SERVICE CONCEPT

- The level of service provides a qualitative ranking of the traffic operational conditions experienced by users of a facility
- Highway Capacity Manual defines the LOS categories for freeways and multilane highways as using the letters A, B, C, D, E, and F

## Definitions – Level of Service (LOS)

- Chief measure of “quality of service”
  - Describes operational conditions within a traffic stream.
  - Does not include safety
  - Different measures for different facilities
- Freeway & Multilane Highway LOS
  - Based on traffic density
- Two lane-two way highway
  - Based on % passing distance

# Levels of Service

- LOS A
  - Free-flow operation
  - Individual users are virtually unaffected by the presence of others in the traffic stream.
  
- LOS B
  - Reasonably free flow
  - Ability to maneuver is only slightly restricted
  - Effects of minor incidents still easily absorbed



From *Highway Capacity Manual*, 2000



# Levels of Service

- LOS C
  - Speeds at or near FFS
  - Freedom to maneuver is noticeably restricted
  - Queues may form behind any significant blockage.
  
- LOS D
  - Speeds decline slightly with increasing flows
  - Density increases more quickly
  - Freedom to maneuver is more noticeably limited
  - Minor incidents create queuing



# Levels of Service

- LOS E
  - Operation near or at capacity
  - No usable gaps in the traffic stream
  - Operations extremely volatile
  - Any disruption causes queuing
  
- LOS F
  - Breakdown in flow
  - Queues form behind breakdown points
  - Demand > capacity



From Highway Capacity Manual, 2000

## Is this the best way to measure LOS?

- Why do people use highways?
- How can we measure LOS in a more meaningful way for travelers?
- Car drivers?
- Trucks? Distribution and Delivery?
- ACTIVE RESEARCH TOPICS

One alternative way of measuring LOS

## Travel Time Reliability

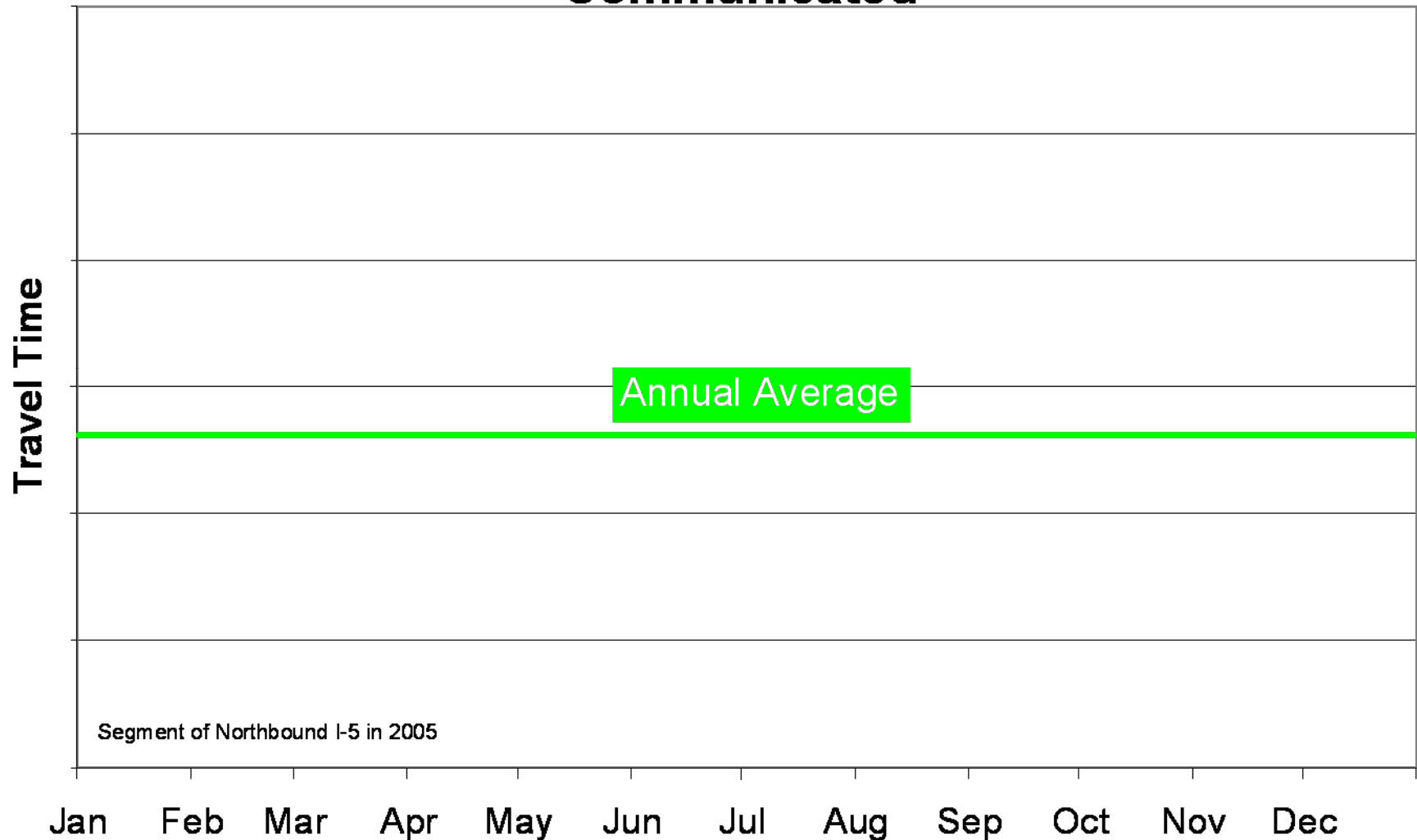
# Traffic Congestion

- Large numbers of people trying to reach their destination
- Peak hours
- Expected congestion
  - Recurrent
  - Plan for it
- Unexpected congestion
  - Nonrecurrent
  - Late for work or childcare pickup
  - Late shipments, disrupt just-in-time delivery

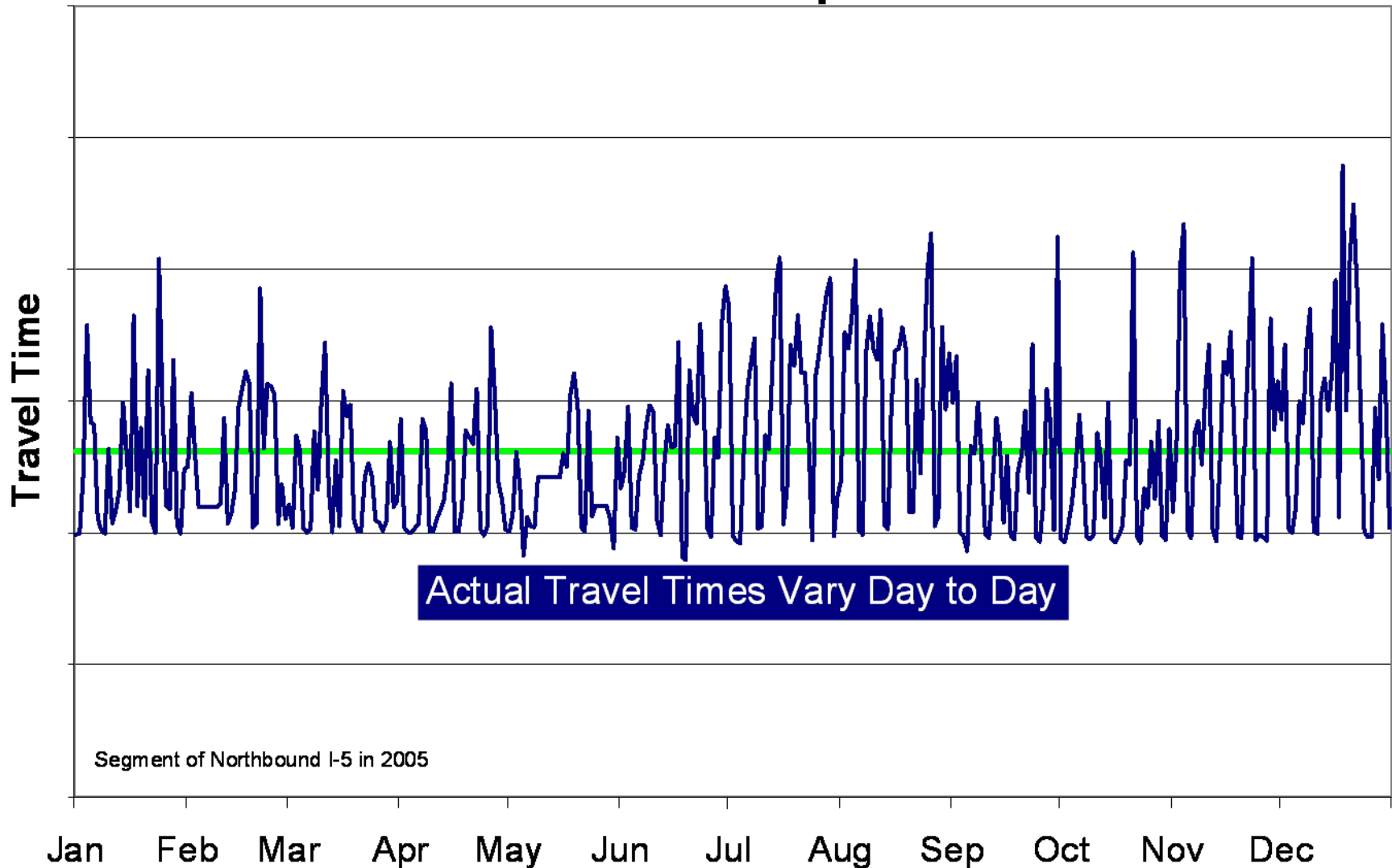
# Reliability Defined

- Consistency or dependability in travel times
- Measured from day to day or across different times of day
- Tend to remember the few bad days

## How Traffic Conditions Have Been Communicated

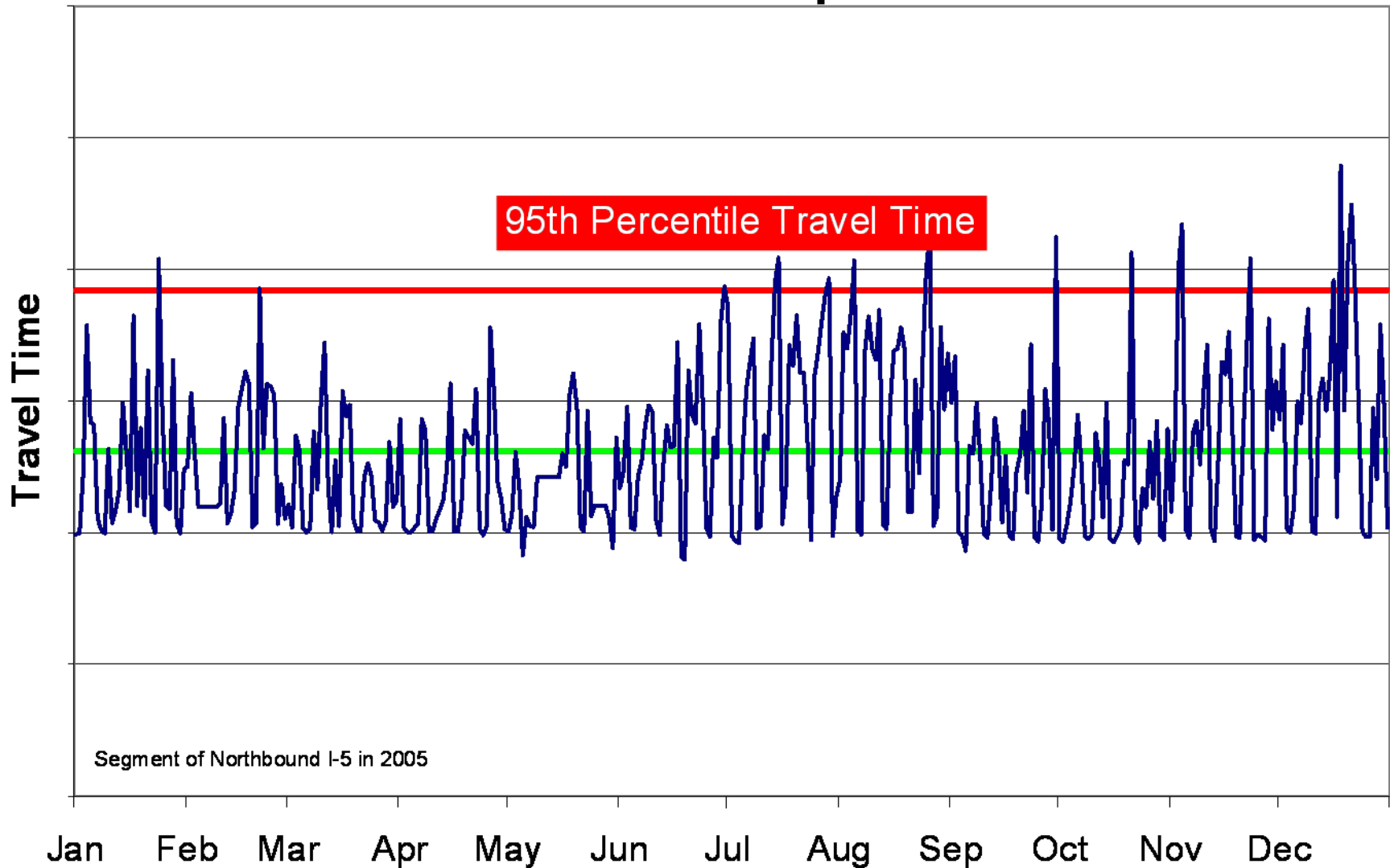


## What Travelers Experience...

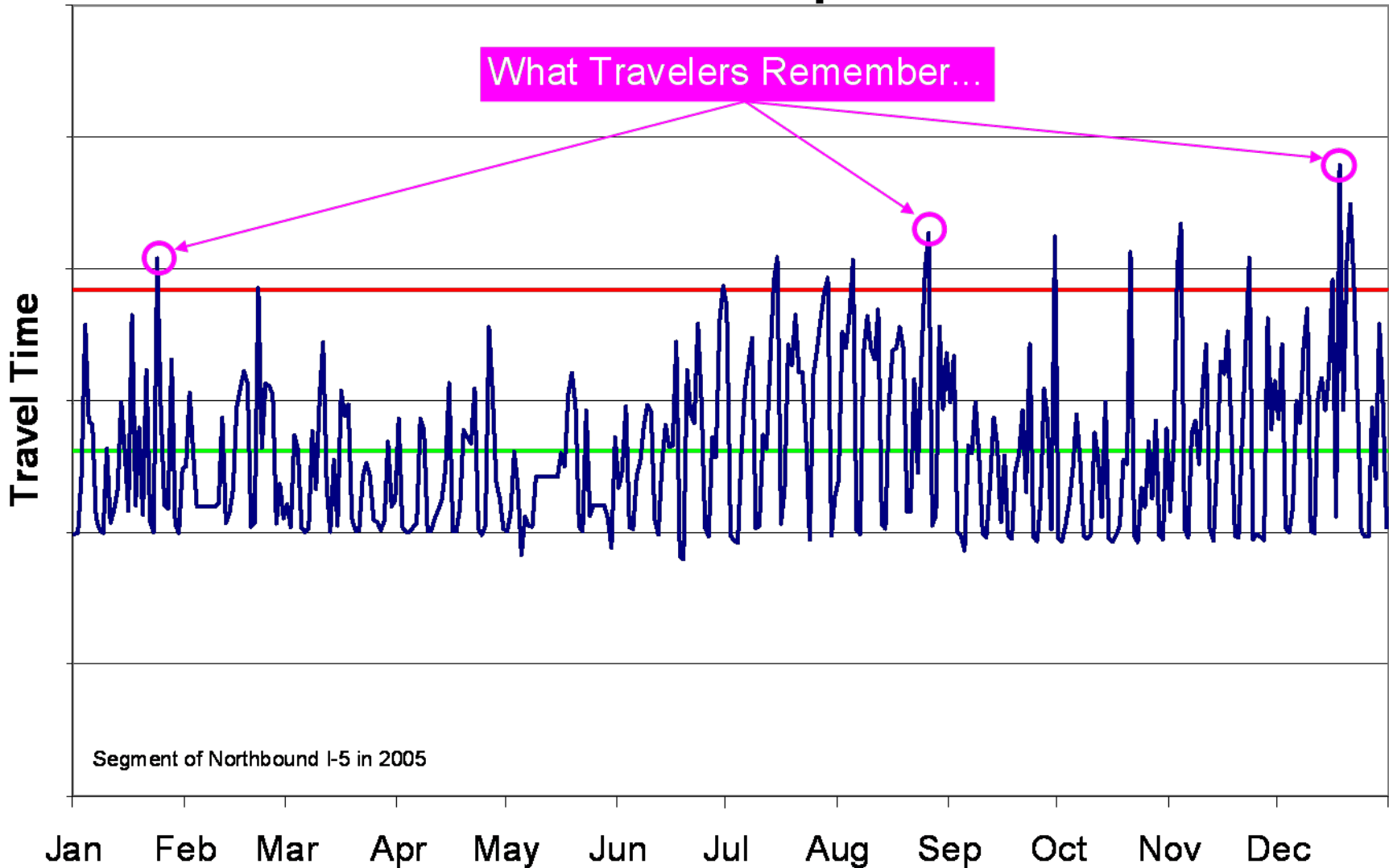




## What Travelers Experience...



# What Travelers Experience...



# Measurements

- 95th Percentile Travel Times
  - Late one day per month
- Buffer Index
  - Extra time (cushion) to ensure on-time arrival 95% of the time

Average travel time = 20 min

Buffer index = 40%

Buffer time = 20 min  $\times$  0.40 = 8 minutes

- Planning Time Index
  - Total time to ensure on-time arrival

Free flow travel time = 15 min

Planning time index = 1.60

Planning time = 15 min  $\times$  1.60 = 24 min

# Measurements

- Reliability Indices

Link Reliability (travel time)  $r_t = \frac{\bar{t}}{z\sqrt{\text{var}(t)}}$

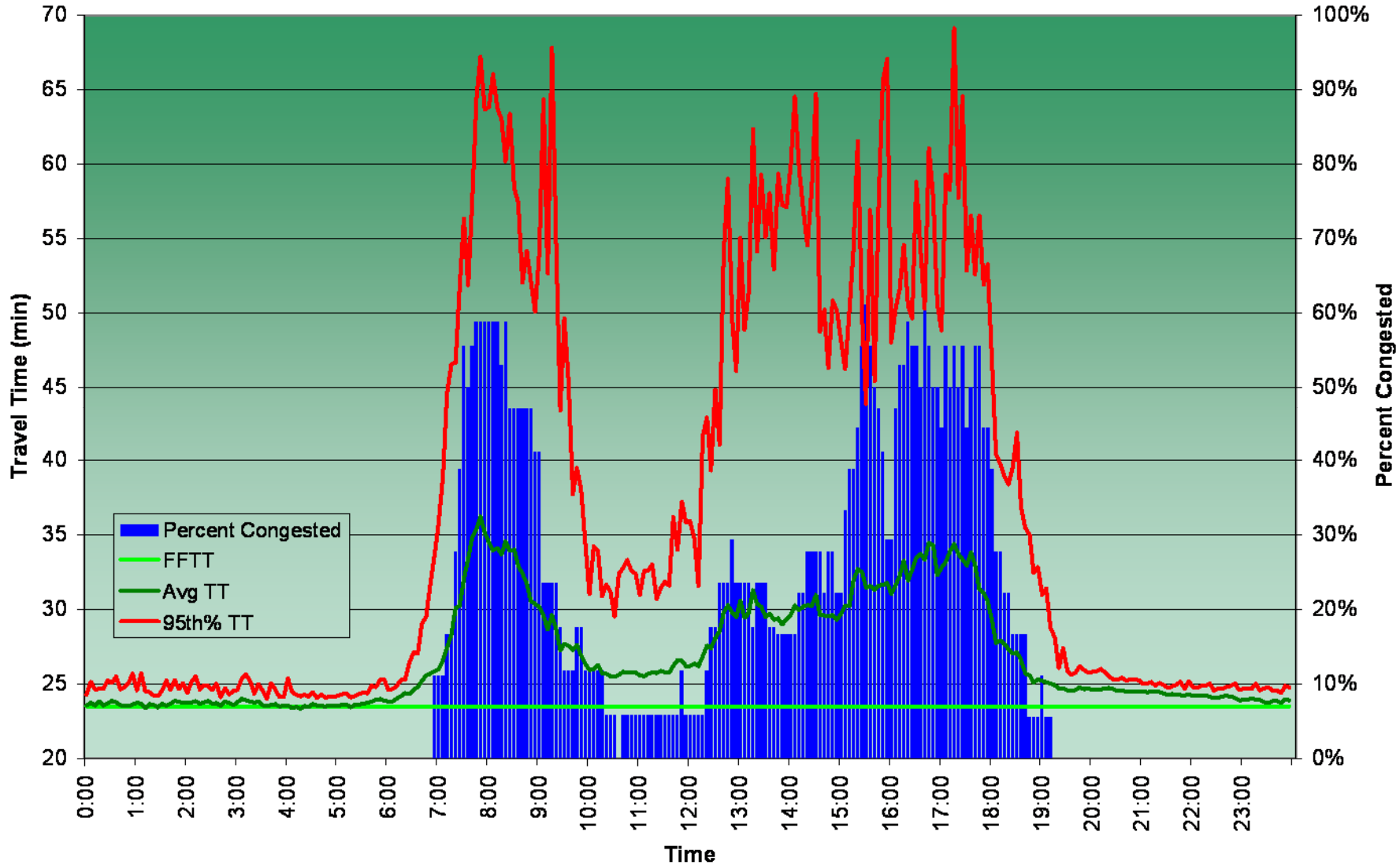
Link Reliability (speed)  $r_v = \frac{\bar{v}}{z\sqrt{\text{var}(v)}}$

Path Reliability  $r_p = \frac{\sum \bar{t}_i}{z\sqrt{\sum \text{var } t_i + 2 \sum \text{cov } t_i t_j}}$

$$\text{cov}_{ij} = E(t_i t_j) - \bar{t}_i \bar{t}_j$$

Reliable Time of Arrival  $RTA = ETA \pm z\sqrt{\text{var}(T_p)}$

Estimated Monthly Travel Time I-5 N September 2006



# Reliability

- This is a topic currently studied at PSU
- Passenger side:

ITS LAB

<http://portal.its.pdx.edu>

Also reliability affecting freight

- Intercity-long haul
  - Urban distribution
- research projects underway